

Our refund policy

Please choose carefully...

We do not normally give refunds if you:

- simply change your mind, or
- make a wrong decision.

You can choose between a refund, exchange or credit where goods:

- are faulty
- have been wrongly described
- are different from a sample shown to you, or
- do not do what they are supposed to.

Please retain your receipt as proof of purchase.

Contact NSW Fair Trading for more information

www.fairtrading.nsw.gov.au ☎ **13 32 20**



Fair
Trading

